

For our office in Leuven (Belgium)
we are currently searching for a (m/f)

Product Expert

PURPOSE

As part of the Precision Livestock Farming (PLF) Program, Evonik is bringing various digital products to market, helping poultry farmers, and integrators optimizing their operations and act in the interest of increasing economic output. One of these products is Porphyrio®, cloud-based data management software for the poultry industry, including predictive early warning and long-term performance prediction.

The Product Expert is the link between the core Porphyrio® team in Belgium and our customers, supporting your sales colleagues. Guide, steer and carry out the complete client trajectory for connection to Porphyrio®. Besides, this role also contributes actively to the commercialization of Porphyrio®, by supporting the Sales Managers to achieve success with the Porphyrio® system.

ROLES & RESPONSIBILITIES

- You manage the complete on boarding process of customers on the Porphyrio® system.
- You collect and structure the organizational information of the customer (departments, farms, houses, etc.) to prepare the customer-specific dashboard, including automatic data collection protocols.
- You collaborate with commercial and technical colleagues of PLF and Animal Nutrition, to make sure having the correct customer information.
- You will be the first point of contact for the customer.
- After launch, you provide customer training and in a later stage you could be interacting with customer support questions.
- You collect customer feedback as an input for potential new developments.
- You provide training to the colleagues in the region on the Porphyrio® product.

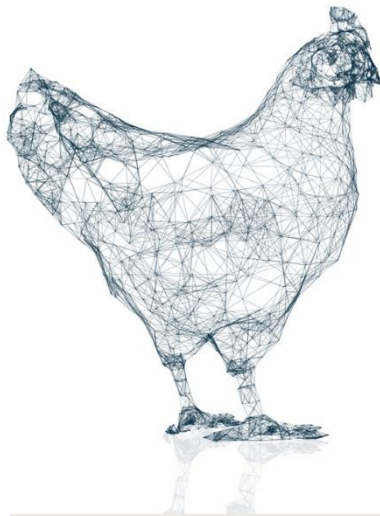
Enthusiastic when you read about this opportunity?

Send your application now to
porphyrio-careers@evonik.com

Porphyrio®

Evonik Porphyrio is a KU Leuven University spin-off coming from the Bioscience Engineering department. Founded in 2013, Porphyrio takes up a protagonist role in the digital revolution of the livestock production sector. Since 2018, Porphyrio is part of the Evonik Group. Technologies such as Big Data ICT & IoT, will play an important role in one of the biggest challenges we are facing in this world: feeding 9-10 billion people by 2050!

Evonik Porphyrio® NV
Diestsevest 25 | 3000 Leuven | porphyrio-info@evonik.com | www.porphyrio.com



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SKILLS

- Professional knowledge of livestock production in general, and poultry production in particular.
- Strong project manager with eye for detail and focused on customer satisfaction.
- Minimum Bachelor Livestock Production/Animal Science or equal by experience, preferably Livestock engineering background (Master in Animal Science).
- Strong communicator, empathic & customer focused, ready to help solving problems of our customers worldwide.
- Commercially skilled, with knowledge of the livestock sector in your region.
- Handling & processing data is something you like to do.
- Perfect English in both speaking and writing.
- Basic knowledge of & feeling with ICT, and open to improve it.
- Knowledge of concepts such as FTP, SFTP, Remote desktop, webservice, xml, json, databases (sql) are a plus.

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