

Professional Livestock production

Do you have a drive for livestock production? Are you triggered by the Internet of Things, the Cloud, Big Data and analytics? You want to contribute to the challenges of livestock production of the future: sustainable production, with minimal use of medication & antibiotics, with respect for welfare and environment? And you are sure that modern ICT technologies will play a significant part in that future?

Then join Porphyrio! At Porphyrio we link the drive and passion for livestock production to biostatistics and modern ICT technologies. Our cloud based “Smart Farm Assistant” provides our customers worldwide complete insight and control in the key aspects of a livestock business, both zootechnical, organisational and financial. As such, we release the customer of the worry of data management and provide a first line analysis that results in actionable management information through an Intuitive dashboard.

In your role as Customer Care Manager, you have a central role in our growing operational team – located region Leuven – of Bio-engineers, data-engineers, biostatisticians and developers. Moreover, you are the link between the development side and our customers. You guide, steer and carry out the complete client trajectory for connection to the Smart Farm Assistant. After connection, you take care of the after sales support and customer care. Collecting customer feedback, you provide input to our roadmap for improving the Smart Farm Assistant and developing new features.

Who are we looking for?

We are looking for the enthusiastic and ambitious, result-driven, hands-on team player – you work hard but you play hard as well.

Minimal requirements:

- Professional knowledge of (international) livestock production in general, and poultry production in particular.
- Strong communicator, empathic and customer focused, ready to help solving the problems of our customers worldwide, enthusiastic towards both customers and colleagues.
- Handling and processing data is something you like to do.
- Bachelor livestock production/animal science or equal by experience.
- Strong knowledge of basic computer software (Word, Excel, Powerpoint, one note,...).
- Basic knowledge of and feeling with ICT and open to improve your ICT skills.
- Perfect English and French and/or Dutch, both in speaking and writing.

Additional qualities that are a plus:

- Poultry expert – 2 or more years experience in the international poultry sector, including technical knowledge of automatization in the intensive livestock production.
- Bachelor or Master in Bioscience Engineering, Bio-Engineering, Animal Science, Veterinary sciences, Biology.
- Multiple languages: English, Dutch and/or French are a minimum, German, Spanish, Portuguese are a strong plus.

- Knowledge of concepts such as FTP, SFTP, Remote desktop, webservice, xml, json, databases (sql) are a plus.
- Additional experience with packages such as Matlab, Python, R, SAS, JMP... are a plus.

We would like you to start ASAP.

What are we offering?

We like to offer you a great challenge and opportunity in the middle of the steep increase of BigData, Cloud and Internet of Things in the AgriTech sector, more specific in the livestock sector. You get a central role in a young, dynamic and multi-expertise team in a strong growing international company. Needless to say there are ample possibilities to grow with us, within your own interest areas.

You get a competitive wage based on experience, you get the tools to do your work according to a flexible and result driven working philosophy. We offer the possibility to develop yourself, through co-development, extra training and courses. Added to that are extra-legal advantages such as group insurance, meal vouchers, eco-vouchers and hospital plans.

Who is Porphyr.io?

Porphyr.io is a spin-off company of the division MeBioS (linked to the faculty of Bioscience Engineering) of the KU Leuven University. Porphyr.io was founded in 2013, and takes the lead in the digital revolution in the international livestock sector. Today, Porphyr.io is active on 3 continents, with our largest customer base in B, NL, D, F and UK.

Porphyr.io strongly builds on its people, driven by solving the issues of our customers. We take high and strong value in self-actualization and job satisfaction.

Information & Applications

Enthusiastic when you read about this opportunity? Send your application now to info@porphyrio.com or take a look at our website www.porphyrio.com for more information, or call our Managing Director, Kristof Mertens on +32 496 927 246.